



On a Mission

Driven by our strong work ethic and duty to serve, we provide value to our clients by delivering expert insight and innovative solutions through our talented cadre of professionals. We have high standards in service, quality, timeliness, and customer satisfaction to ensure we deliver results that help clients achieve their goals.

Services

- Human Capital Management (HCM)
- Information Technology (IT)
- Strategic Communications & Research (SCR)
- Business Process & Strategy (BPS)

GSA AIMS

- SIN 541 1 | Advertising Services
- SIN 541 2 | Public Relations Services
- SIN 541 3 | Web Based Marketing Services
- SIN 541 4A | Market Research and Analysis
- SIN 541 4B | Video/Film Production
- SIN 541 4F | Commercial Art and Graphic Design Services
- SIN 541 5 | Integrated Marketing Services

GSA MOBIS





- SIN 874 1 | Integrated Consulting Services
- SIN 874 4 | Training Services
- SIN 874 7 | Integrated Business Program Support Services

Driven by Duty. First in Results.

Duty First Consulting LLC (DFC) is a Service-Disabled Veteran-Owned Small Business (SDVOSB) providing management consulting and information technology services to the Federal Government and organizations supporting federal agencies. With many years of public sector expertise, DFC offers client services and support in the areas of human capital management, strategic communications and research, business process and strategy, and information technology.

Our team members come to DFC having held prestigious positions at some of the world's largest consulting firms, government agencies, and technology companies. We leverage our deep past experience and knowledge of our clients' businesses to deliver mission-critical results that transform and enhance Federal Government programs and the clients they serve. Our small business approach provides exceptional value through custom solutions, superior service, and unmatched agility and flexibility.

Connect with DFC

-  [linkedin.com/company/duty-first-consulting](https://www.linkedin.com/company/duty-first-consulting)
-  [facebook.com/dutyfirstconsulting](https://www.facebook.com/dutyfirstconsulting)
-  twitter.com/DutyFirstVA
-  e-mail us at dutyfirst.com/contact-us



Service-Disabled
Veteran-Owned
Small Business
(SDVOSB)



Human Capital Management (HCM)

DFC offers a broad range of human capital and change management services to help our clients train, develop, and ultimately transform the people-side of their organizations. Leveraging our insights and experience to address organizational and personnel challenges, DFC offers human resource solutions that allow clients to reach mission objectives. Our activities develop workforces, manage organizational change, and improve performance.

- Talent Management
- Organizational Change Management
- Training and Learning
- Competency Modeling and Professional Development
- HCM Project and Program Management
- HR Process Improvement
- Workforce Planning
- Employee Onboarding
- Succession Planning

Information Technology (IT)

DFC delivers a suite of flexible information technology (IT) and information security solutions that reduce costs, mitigate risks, and facilitate compliance. The technical knowledge and industry expertise of our professionals help organizations make informed decisions to reach IT goals. Our work increases operational capacity by streamlining processes, integrating systems, and maximizing technology investment.

- Image, Content and Workflow Management
- Business Process Management
- Oracle, FileNet, and Microsoft Solutions
- IT Project Management
- Agile-Based Systems Integration
- Information Security Strategy
- Regulatory Compliance and Framework Adoption

Strategic Communications & Research (SCR)

DFC performs a portfolio of communications and research services to help organizations gain strategic advantage in meeting mission-critical goals and priorities. Leveraging seasoned expertise, innovative ideas, and breakthrough client service, DFC crafts and executes fully integrated communications and research programs that bridge the gaps between big picture strategy, day-to-day field implementation and effective outcomes. Our work informs stakeholders, shifts perceptions, motivates behavior change and encourages action.

- Communications Strategy and Planning
- Social Marketing and Health Communications
- Social Media Strategy and Analysis
- Materials and Message Development
- Outreach Implementation
- Enabling Technologies (Databases, Collaboration Tools)
- Formative and Evaluation Research (Focus Groups, Surveys, Stakeholder Interviews)
- Plain Language Writing
- Section 508 Compliance
- SCR Project Management

Business Process & Strategy (BPS)

DFC provides an array of tailored business solutions to enable organizations to streamline processes, become more agile, and respond effectively to the needs of their customers and the changing business environment. We pair our knowledge of unique processes with the organizational goals of our clients to deliver actionable recommendations and concrete improvements. Our work is cost effective, informs strategy, and improves an organization's capability.

- Performance Improvement
- Lean Six Sigma
- Cost Analysis
- Program Management Office (PMO)
- Acquisition and Contracting Support
- Business Strategy
- Project Management